# CURRICULUM VITAE

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**Career Objective**

To excel & enhance my career in a creative and challenging team environment and to achieve a responsible position in the company where my techno-proficient skills will always be well utilized.

**Career Summary**

* A Software Professional having **8 years** of experience in maintaining quality of software in **Healthcare** and **Consumer Electrnonics(STB)** domain products.
* Currently working asENGINEER.SOFTWARE/QA-II with **Cisco Video Technologies India Pvt Ltd,** Bangalore since March 2008
* Worked as a **Software Test engineer** with **Cerulean InfoTech**, Bangalore (Aug 2007 – Feb 2008)
* Worked as a **Business Analyst** with **HealthAxis Inc. Irving,** Texas under the payroll of **ST Infosys Pvt Ltd.,** Jaipur, India.(April 2006 – 30th May 2007)
* Worked as a Project Trainee in Reliance Infocomm ITIC, Gurgaon (March 2005 – Sept 2005)

**PROFESSIONAL Summary**

* Extensive hands on experience in working with various SDLC Models & STLC i.e Waterfall,Iterative,V Model & **Agile** **methodology**(**Scrum** based) and Testing skill-set in asp.net Internet technologies ,Unidata ,C & Java based EPGs.
* Worked with tools like **SQL Query Analyzer**, Microsoft Visio, Bugzilla, Clear Quest, **Test management tools**(Test director & HP Quality center) and Issue Tracker.
* Well versed with **ETL Process**, Designing Test Plan, Test Strategy and Test Cases, Analyzing Results & deviations, Bug reporting and Tracking.
* Experience in **Functional** & **Non**-**Functional** testing (Sanity testing, System testing, AT, Regression testing) Performance testing,Stress Testing) and End-to-End Software test setup.
* Exposure to Automation of STB features using tools IEX(In-House tool based on VB Scripting) & Genie(In-House tool in which Java API are used & written in CSV file.
* Experience in using Configuration Management tools(IBM **Rational** **Clear** **case)** to make the Release & Debug builds.
* Managing **Exploratory** **testing** activities using **Session Based management Tool.**
* Experience in using **Pair-Wise Testing** Tool(**ACTS**-Open source) for generating Model based tests.
* Actively involved in Reviews , Requirement workshops & Analysis of Continuous integration automation scripts.
* Undergoing Individual course on Google Analytics online by Analytics Academy.
* Experience in Coordinating User Acceptance Testing with business groups.
* Efficient Team Player, combining communication, interpersonal & problem solving skills with analytical, decision making and leadership capabilities to enhance organizational objectives

**TECHNICAL EXPERIENCE**

**STB Project details:**

## 1. Megacable Aug 2013 – Till date

**Purpose/Description of the project** -: Megacable Comunicaciones, is a Mexican cable operator and provider of internet and phone service.One of the important project based on Agile for delivering Zapper + OTT VOD features as a part of current Phase.

**Roles and Responsibilities:**

1) Managing & leading testing activities for the Scrum Team.

2)Setting up the test suite for Functional & Non-Functional testing.

3) Taking part in **Look Ahead meeting & Sprint planning** for the user stories discussion.

4) As a agile team member taking part in Integration activities for the project.

5) Identification of tasks involved in sprint planning for the picked up user stories.

6) Taking part in Requirement Workshop meetings.

7) Responsible for making builds for Automation,testing & showing **Demo** to Product Owner at the end of each sprint.

8)Performing End-to-End Software testing in the sprint cycle & raising ,tracking CQ in Clear Quest.

9)Taking part in Retrospective meeting after every sprint cycle(2 weeks)

## 2. Sky Latin America Dec 2010 – Aug 2013

**Purpose/Description of the project** -: Sky LA is leading DTH service provider in Mexico and Brazil pay TV market. Testing different features of software like Multi language, EPG, DVR Lite (HD STB with external Hard Disk), Subscription, Master Slave setup, OPPV, IPPV, PPV, BMAIL,QR Code and Conditional Access. All the above features are tested with different Set Top Box.

**Roles and Responsibilities:**

1. Leading team activities for the project i.e Creation of Test Strategy and Test planning for team.
2. Assisting the onsite team members in their test activities.
3. Involved in code and script review for IEX automation.
4. Working on Stress and performance testing using tools.
5. Review, creation, Optimization and modification of Test Cases.
6. Requirement mapping with test cases in QC 10.
7. Software Testing.
8. Review of documents and issue reported by team.
9. Escape defect analysis and test case review based on CR.
10. Test gap analysis.
11. Contributed to evolution product by analyzing the scripts running for continuous integration.

## 2. Tata Sky Mar 2008 – Dec 2010

**Purpose/Description of the project** -: Tata Sky is leading DTH service provider in Indian pay TV market. Testing different features of software like Multi language, EPG, SD PVR, HD PVR, Subscription and Conditional Access. All the above features are tested with different Set Top Box. Also generating the test cases based on user scenarios and subsequently filling up the missing test gap and requirement.

**Roles and Responsibilities:**

1. Software Testing.
2. Review, creation and modification of Test Cases.
3. Review of issue reported by team.
4. Setting up test environment and transferring knowledge of modules to be tested.
5. Escape defect analysis.
6. Test gap analysis between two levels of testing.
7. Training activities for new Joinees in the team
8. Taken interview for candidates for Engineer QC positions.

**Healthcare Project details:**

## 3. Clinical Pharmacy Systems Aug 2007 – Feb 2008

**Purpose/Description of the project** -: Pharmacy defined requirement of care plan including insurance, billing etc for patient which can be access by different user group super admin, admin, company manager, normal user

## 4. Standard Enroll Mar 2007 – May 2007

**Client:** FBMC

**Purpose/Description of the project** - Application was developed to deliver a web-based enrollment system for FBMC using the functionalities for three different user groups such as Client, Group and Member for accessing the enrollment.

## GSS Coinsurance Screen Changes Jan 2007 – Feb 2007

**Client:** Health scope Benefits

**Purpose/Description of the project** - Coinsurance screen in GSS only indicate the total deductible met for a member and does not break out the in-network versus out-of-network for deductible and coinsurance if a plan is built that way. Deductible and Coinsurance are the only two fields, which need to broke down for displaying in-network dollars and out-of-network dollars. This is for medical, dental, vision and RX type coverage’s only. All groups will have the same display in GSS

## 6. Memo Draft EOB and Preds Dec 2006 – Jan 2007

**Client:** CenBen USA

**Purpose/Description of the project** - Ability to process only Memo Draft Explanation of Benefits (EOB) without processing actual drafts during the After-hours process. Allow them to send a file to ABF each day containing memo drafts without having to process their actual drafts except for one day a week. In addition to this request modifications will be made to allow clients to only run Predeterminations.

## 7. E- Enroll Aug 2006 – Dec 2006

**Client:** FBMC

**Purpose/Description of the project -** Application was developed to have an online web Open Enrollment facility specific to the State of New York (SoNY). Also included Change in Status/New Hire Application for new Employees from SoNY, both the HealthCare Spending Account and Dependent Care Advantage Account. Helps the employees who have already enrolled in 2006 to change or Update their account with the new 2007 specifications.

## 8. Generic Self Service & Admin Specific June 2006 – Aug 2006

**Client:** The Plan Handlers Inc

**Project Description**

Project modules included,

Member Demographics and Eligibility

Current Coverage/History

Claim Status/History

ID Card Request

Provider Lookup and Links to PPO Network Manager

Online Content Libraries (links and online reference materials)

## Generic Self Service – Admin Specific Apr 2006 – Jun 2006

**Client:** Dean Health Care

**Purpose/Description of the project** - Project purpose was to enhance the Admin Functionalities for Generic Self Service Application giving more rights for Client Admin to manage the employees.

**Roles and Responsibilities included :**

1. Understand the business requirements and functional requirements.
2. Design of Test Plan and Test Cases
3. System testing of the application and Defect Tracking
4. Bug reporting using Bugzilla.
5. Preparing Test Reports.

## 10. Reliance Infocomm ITIC March2005 - Sept2005

**Training Summary** - Completed the project training from Reliance Infocomm ITIC, Gurgaon as a part of 6th semester curriculum called Home Location Register (HLR).The HLR is a database used for storage and management of subscriptions. The home location register stores permanent data of the subscribers, including subscriber’s service profile, location information, and activity status

**Academic Qualification**

MCA from **Banasthali Vidyapeeth, Rajasthan wi**th 72 % (2005)

**Visa details**

Holding B1US Visa valid till 2022

**REFERENCES**

Available upon request